October 17, 2013

Mr. Mark Whitmire 501 TechNet 7030 South Yale, Suite 600 Tulsa, Oklahoma 74136

Dear Mark,

Life Senior Services is writing this letter to commend you and 501 TechNet for the excellent service and generosity we experienced as we worked together in a multifaceted effort to upgrade our technology and reduce risk. 501 TechNet is clearly passionate about outreach to the charitable organizations in our community in the area of technology. LIFE Senior Services was so very fortunate to be selected as a partner for our technology efforts.

Phase 1 required replacement of all workstations more than four years of age with much more powerfully configured refurbished units, upgrading workstation operating systems to Windows 7, and to Microsoft Office Professional 2010. LIFE has 90 workstations for employees and participants, with an additional 10 utilized by the Medicare Assistance Program volunteers. The 54 computers 501 TechNet provided included 18 laptop and 36 desktop units.

You were also extremely helpful with an evaluation of our carrier service options. Low internet bandwidth between our 3 locations was prohibiting expansion of systems, and negatively impacting production due to the slow speed for our network and database systems. 501 TechNet assisted in the process to switch to fiber optic service with an immediate improvement in speed and cost savings.

The second phase included a migration from a traditional, server based email platform with Microsoft Exchange to a cloud-based solution, Microsoft Office 365. The migration of e-mail and services were provided by the Matrixforce Corporation, with venture funding from 501 TechNet. 501 TechNet worked with LIFE to get special pricing from Microsoft, and has achieved free pricing for non-profit agencies! This effort lowered our related IT costs while improving access to messaging services for all employees.

The third phase involves establishing a long-term strategy for implementation of a system to provide information and data for the agency programs. 501 TechNet is sponsoring a discovery engagement designed to document our current system and processes with Avirodha Consulting.

In closing, this collaboration has resulted in the delivery of excellent IT services to the constituents in our programs, improved performance and increased productivity for staff. The services provided by the Tulsa Community Foundation's 501 TechNet have been invaluable, with cost savings to date estimated at \$100,000. We would endorse 501 TechNet unconditionally for any client, and give 501 TechNet our sincere thanks for providing service and support beyond expectations.

Sincerely.

Laura Kenny

President and Chief Executive Officer



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North Tulsa 902 East Pine Street

Broken Arrow 3106 South Juniper Avenue

Adult Day Services

Caregiver Support Services

Community Education

Case Management Services

Senior Centers

Senior Companion Program

Senior Health Insurance Counseling Program (SHIP) Sponsored by Oklahoma Insurance Department

SeniorLine Information & Resource Counseling

Vintage Housing

Vintage Guide to Housing & Services

Vintage Newsmagazine



