



Tulsa Community WorkAdvance

ORGANIZATIONAL RESOURCES PROFILE

SERVING

Tulsa, OK
New York City, NY

TYPE

Workforce Development

WEB SITE

www.workadvance.org

ANNUAL IT SAVINGS

\$15,000

ABOUT TULSA COMMUNITY WORKADVANCE

Tulsa Community WorkAdvance's (TCW) mission is to help individuals reach their full-potential by developing and delivering innovative employment, education and financial empowerment for individuals. TCW also provides technical training and career development to drive systemic change.

BUILDING NEW CAREERS

The individuals that work with TCW need a professional path that helps in finding careers, not simply jobs. The organization knows that by training and preparing clients to navigate their career journey, TCW is improving lives and communities.



Services Implemented

- ✓ Server management
- ✓ Backup management
- ✓ Hardware and software updates and support
- ✓ Network management and installation
- ✓ Equipment purchasing
- ✓ New employee onboarding

“501tech is passionate about your work and care about the work that we do. They accommodate our schedule and support our needs accordingly.”

***Karen Pennington,
Managing Director***

HIGHER QUALITY AT A GREATLY REDUCED COST

TCW's previous technology service provider was expensive. The organization could not afford to cover all the computer technology that they actually possessed in the office. They continually suffered from computer viruses and performance issues from out-of-date software. To make the computers and equipment cost effective, the organization ordered everything online from Amazon.com and TigerDirect. By taking this path, TCW ordered non-commercial grade computers that were not lasting long and were performing poorly. After transitioning to 501tech, Tulsa Community WorkAdvance now has triple the computers, but are paying much less.

“I signed up with 501tech for cost savings, and for the guidance they could provide our non-profit organization. 501tech took the time to understand our organization, our workload, our needs, and our budget restraints. 501tech has allowed us to have quality IT support and equipment when so often these are some of the first items many nonprofits have to sacrifice due to cost. We have the best of both worlds. We can honestly give our customers time and experience on modern equipment that they may encounter in the workplace.”

– Karen Pennington, Managing Director

CHALLENGE EVERYTHING WITH 501TECH

Karen Pennington describes TCW's partnership with 501tech as "...working with an organization that understands our priorities." "501tech is a great partner because they take the time to explain technical things to my team. If a non-profit is making a strategic move on equipment, it is a huge decision. 501tech has consistently advised us on what options we should explore, and why. They focus on educating us along the way, so we grow our understanding of our assets and our ability to make smarter decisions on the IT future of our organization. With other providers, you feel a bit blind in purchasing decisions and where to grow your information technologies," Pennington says.

WHY WE RECOMMEND 501TECH

"501tech's professionalism, their sense of urgency, their responsiveness even on weekends and after business hours is essential to our organization running smoothly. They have created such a firm foundation for our IT needs that we believe this partnership will last for many, many years to come."

- Karen Pennington



“They speak our language, they know what our needs are, and we are saving money at the same time. We are getting a corporate America leadership model at really affordable prices.”