



YWCA Tulsa

ORGANIZATIONAL PROFILE

Serving

20,000 Tulsans

Type

Social Services

Web Site

www.ywcatulsa.org

The YWCA is dedicated to eliminating racism, empowering women and promoting peace, justice, freedom and dignity for all. They accomplish this mission locally by advocating for all Tulsans to succeed through wellness, wealth, and education.

Eliminating Racism
Empowering Women

This commitment is conveyed through a focus and investment into specific community initiatives. The YWCA's broad range of programs include the Inclusion Institute, Racial Justice, Women's Empowerment, Health and Wellness, and Immigrant and Refugee Services.

eliminating racism
empowering women
ywca

Services Implemented

VOIP Phone System
Internal Ticket System
Equipment Upgrades
Legal Software Consulting
Software Analysis
Monthly Reporting
Procurement Consulting

***“With 501technet,
it feels like you
have a team that
is a part of your
organization.”***

Felicia Collins
Correia, M.S., M.P.H.
Former Chief
Executive Officer

IT WITH NO HIDDEN AGENDA

For years the YWCA operated their technology environment using volunteers to manage the infrastructure. As the organization grew beyond volunteer skillsets the need for a sophisticated, responsive technology infrastructure support system became so pressing that the YWCA allocated a large portion of their annual budget – close to two full time staff positions – to outsourcing a job posting, hiring, and screening process. After 3 of the best interview candidates were presented to the YWCA team, still a problem existed- how the new technology position was going to be properly supervised. When 501technet became a reality as an IT managed services provider for non-profits, former Chief Executive Officer, Felicia Collins Correia immediately felt relief, “For once, there is no profit motivation; it [501technet] is a non profit. 501technet obviously allows you to be able to have confidence in the recommendations that you are getting.”

SEARCH FOR A NEW PARTNER

The YWCA holds a belief that IT shouldn't be complicated and a desire to find a common language amongst technology service providers. These criteria combined with the reality that 501technet is also a nonprofit organization held accountable to it's technology centric mission made 501technet a perfect fit.

“[501technet] hire[s] people who are good translators- from English to computer speak. There is patience. Our complaints about IT have gone to none, whereas on average it would be easily 3, 4, or 5 a week. Our general complaints have plummeted across the board.”

- Felicia Collins Correia, M.S., M.P.H. Former
Chief Executive Officer

MISSION ORIENTED RESULTS

After engaging with 501technet as a managed services provider, YWCA Tulsa kept true to its promise to stay mission focused.

Former Chief Executive Officer, Felicia Collins Correia recalled several instances where 501technet represented the YWCA to ensure that the best deal would be negotiated.

“There was a contract for our telecommunications services that was pretty iron clad, and I thought ‘there is no way we can get a reduced rate on this 5 year deal.’ 501technet was able to reduce it to close to half of what we were paying. I mean, they literally have saved us tens of thousands of dollars... in a year.”

For the YWCA, tens of thousands of dollars equates to a significant impact on many lives of Tulsans.

The fulfillment of the YWCA’s mission is the ultimate application of the 501technet mission to *“provide nonprofit organizations in Oklahoma with the technology and expertise needed to extend their social impact.”*



**“501technet reduced our
annual IT expenses by
\$67,000.”**

Felicia Collins Correia, M.S., M.P.H.
Former Chief Executive Officer

